SEASON TICKET ONLINE ACCOUNT USER MANUAL

MyFlyersTickets.com

MYFLYERSTICKETS.COM

MyFlyersTickets.com is a one stop shop to manage your Flyers Season Tickets.

- Login to your online account, view your "Flyers Online Ticket Renewal Invoice", and choose to make a one time payment.
- Transfer tickets electronically to friends or family members.
- Post and sell your tickets on StubHub.
- RSVP to exclusive events and renew season and Playoff tickets!
- Manage your Stored Value, submit ticket reprint requests, access the calendar of events, and much more!

SEASON TICKET ACCOUNT NUMBER AND PIN NUMBER

Every Philadelphia Flyers Season Ticket Holder has a unique Account Number and PIN assigned to it, which is used to access account information when speaking to your Flyers representative or when logging into your online account.

Your Account Number and PIN can be found on any season ticket invoice.

Please note: After the initial setup of your account, the password you create will be used to access your online account, and the PIN number will only be needed again if you choose to link your Season Ticket Account to StubHub.

ONLINE ACCOUNT MANAGER

To activate your account, please follow the steps below:

1. Start by going to MyFlyersTickets.com and clicking on "Click here to activate your account" under the log in boxes.
2. Enter your Account Number and PIN number. Click "Activate."

ONLINE ACCOUNT MANAGER (continued)

3. Create a password that you will remember, and confirm all of your contact information.

   Click "Next Step" to access your account.

LOGGING IN ONCE YOUR ACCOUNT IS ACTIVATED:

Go to MyFlyersTickets.com

Put in your Flyers Account Number and Password you created in the designated boxes. Click "Sign In".

Once logged in, select what you would like to do from the list on the right and follow the prompts.

ONLINE TICKET TRANSFER

Ticket transfer is a **FREE**, easy tool to use if you are unable to get your tickets to a friend, family member, or client. Simply log in and electronically pass them on.

Follow the steps below to transfer tickets electronically through your Online Account Manager.

1. Login to your Online Account Manager and click on "Transfer Tickets/Items, Return Tickets."

2. Click "Transfer" under the game/parking pass that you are looking to transfer.
3. Check the box to indicate which seats you are looking to transfer. Enter the recipient's information.

   Please note: If you are transferring the tickets to yourself, you must enter a different email address than the one associated with your Flyers Season Ticket Account.

4. Once you click "Yes" to confirm the ticket transfer, you will get to the screen below with the ticket transfer confirmation.

5. At this point, the Season Ticket Holder is finished with their part of the transfer.

   The recipient will now receive the first of two emails from cswellsfargo@neweratickets.com. In the bottom of the first email, the recipient must click the link to accept the transfer.

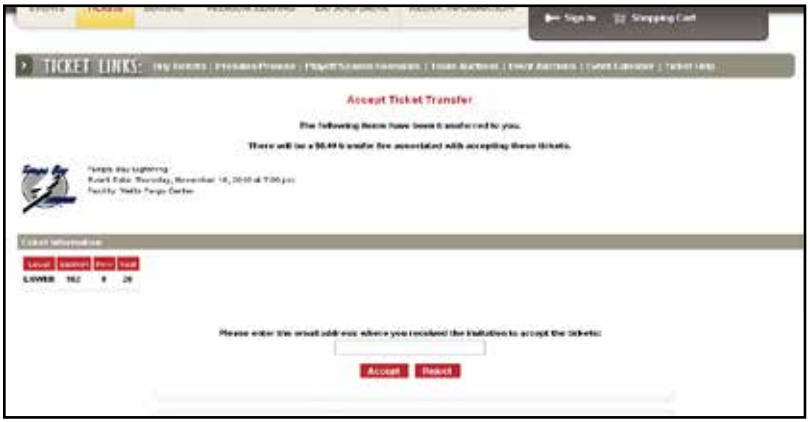
4FAN wishes to transfer the tickets detailed below to you. They have initiated an electronic ticket transfer. Electronic ticket transfer allows a ticket holder to transfer tickets to a friend or relative on the web.

Please click the link specified below to accept the transferred tickets. You have 36 hours to successfully complete the transfer. After that time, the tickets will no longer be available.

Event	Date	Time	Seatblock	Barcode
Tampa Bay Lightning	11/18/10	07:00pm	LOWER:102:9:20	61532242988733

Accept: https://ev15.evenue.net/cgi-bin/ncommerce3/GetAcceptTktTransDetails?linkID=global-wachovia&transferId=WACH:15374-2922146

6. After clicking the acceptance link, the following screen will appear where the recipient will need to enter the email address in which they received the ticket transfer invitation.



7. The recipient will then need to login to their account. If they are a first time user and do not yet have an account, they will need to create one by clicking "Register" under "New Online Customer."

8. Once logged in, the recipient will be taken to the shopping cart where they will select the delivery method and then click "Check Out."

   Please note: The transfer will not be complete until the recipient clicks on the box to accept the "Terms and Conditions."

9. After the process is complete, the recipient will receive a second email with a confirmation of their ticket transfer acceptance, followed by a third email titled "Your Wells Fargo Center Tickets have arrived!" with the print at home tickets attached as a PDF.

   Please note: Ticket transfers can take between 2-12 hours to be processed.

TICKET REPRINT

This feature allows a Season Ticket Holder to request reprints of tickets for specific games. Tickets can be picked up at Will Call on the Broad Street side of the Wells Fargo Center with a photo ID.

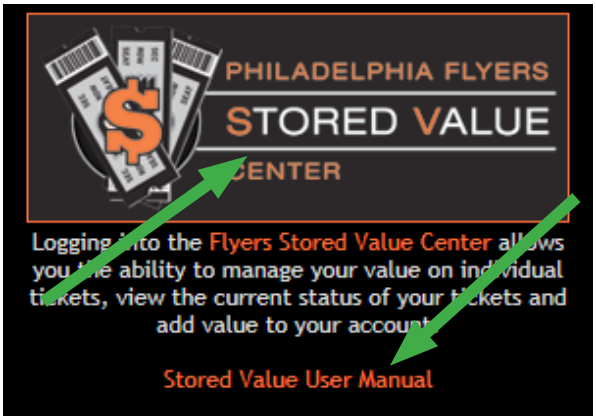
The first reprint of the regular season is FREE, with a $5 per ticket charge on reprints thereafter. Please note: Playoff ticket reprint pricing is subject to change.

FLYERS STORED VALUE CENTER

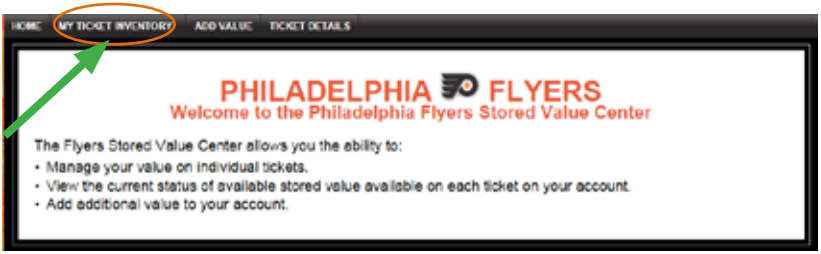
Every Flyers Full Season Ticket Holder receives **FREE $50** in Stored Value on their Season Ticket Account! This $50 is active for the 2014-15 season beginning with the first preseason game. Simply scan your ticket at any merchandise or concession stand in the Wells Fargo Center, at the Cadillac Grille, or at XFINITY Live! before, during, or after any Flyers home games.

The Stored Value Center is where you can manage the value on your tickets. By logging into the Stored Value Center, you can add additional value to your account, set spending limits on the tickets, or even deactivated specific games altogether.

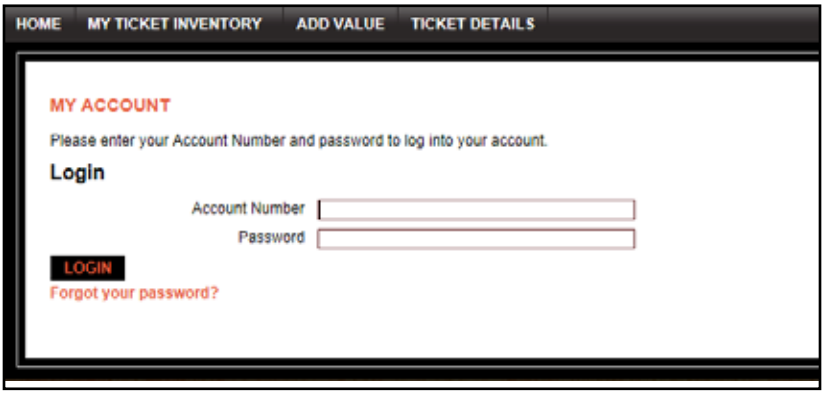
- To access the Flyers Stored Value Center please go to MyFlyersTickets.com.
- Click the Flyers Stored Value Center icon. (Below the Stored Value Center icon is the Stored Value User Manual. The Manual gives step by step instructions on how to customize the money on your account.)



- Click My Ticket Inventory which brings you to the login screen.



- Log in with your Account Number and password you created and follow the detailed instructions in the Stored Value User Manual.



Questions regarding your Flyers Season Ticket Account,

Please Contact Flyers Customer Service at:

215.218.4FAN (4326)

flyersservice@comcast-spectacor.com

Philadelphia Flyers

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Philadelphia, PA 19148